

We are excited to announce that on Thursday May 21, 2020 we have reopened our dining rooms, bar and patio (weather permitting). We will be operating our normal hours serving Lunch Monday through Friday from 11AM – 4PM, Dinner Monday thru Saturday 4PM – 10PM and Sunday 3PM – 9PM, Brunch on Saturday 11AM – 3PM and Sunday 10AM – 3PM.

Providing a healthy and safe environment for our guests and team has always been our top priority at Polaris Grill. To that end we have made adjustments and improvements to our physical space, daily procedures and team training to ensure Polaris Grill is ready to entertain guests in the safest possible manner. We will be following the guidelines set forth by the Centers for Disease Control, the Ohio Department of Health and the Ohio Restaurant Promise.

When you come to visit us at Polaris Grill you can expect to see the following changes:

- We have eliminated tables and added barriers so that all tables are at least 6 feet apart or have a physical barrier between them.
- All employees will wear masks with the exception of the saute, grill and fry cooks.
- We will have hand sanitizer readily available for all guests.
- Menus will now be printed on copy paper and will be thrown away after each use.
- Self-serve items such as mints and toothpicks at the host stand, as well as salt, pepper and sugar on the tables have been removed. These items will be available on request.

Below are some of the changes in procedures we have made:

- We will perform a health assessment with all team members when they arrive. This will consist of a temperature reading and three health questions.
- We will not allow more than 10 people to sit at a table.
- All guests must remain seated unless using the restrooms.
- When waiting for a table, guests will be asked to stay in their cars and we will text them when their table is ready.

- All high touch areas such as doors and restroom handles will be sanitized every two hours.
- We have hired a company to “mist-sanitize” the restaurant periodically.
- We will offer a menu instead of a buffet for Father’s Day.
- When possible, all staff will remain 6 feet apart.

These are the things we are asking of our guests to help keep us all safe:

- If you have been exposed to COVID-19 recently or have symptoms of COVID-19 (including a fever, cough, chills, muscle pains or shortness of breath), please help us keep everyone safe by using our carry-out options.
- If you have underlying health conditions or are otherwise concerned about contracting COVID-19, please feel free to use our carry-out options.
- Willingly follow the social distancing and sanitary guidelines that have been put in place to protect you and our other customers and employees.
- If you have any questions about the Ohio Restaurant Promise, please ask for a manager who will be happy to assist you.

We are looking forward to being able to serve you soon!!!